

## The Advocacy Team



# Disability Services Advocacy Team

We are advocates for Disability Services across the country, including Access to Work, Personal Independence Payment, Disability Living Allowance Adult, Disability Living Allowance Child, and Industrial Injuries Disablement Benefit.

## Meet The Team

Rosie Marshall - National  
Advocacy Lead

Matt Innes - Advocacy  
Manager for Central England

Theresa Jones – Advocacy  
Manager for Wales and  
South England

Zoe Spore - Advocacy  
Manager for North England

Sarah Marshall - Advocacy  
Manager for Scotland

Ken Lawton - Advocacy  
Manager and SFEA SPOC

Faye Benning – Advocacy  
Team Diary Manager

If you would like to make an enquiry to book any of our sessions, please contact our Diary Manager via email at:

**DisabilityServices.Advocacy  
Team@DWP.Gov.Uk**

We offer a series of awareness sessions for the above areas of Disability Services which can be tailored to suit each organisation's needs.

Within these sessions we provide an overview of the full customer journey; from making the initial claim, what to expect during a health assessment, through to the decision making process. We also highlight any current initiatives that are taking place within the Department to support customers with their claim(s).

During the session there is ample time for introductions, questions and answers, and the opportunity for attendees to share any related experiences.

Session times and duration are flexible, within reason. There is also the potential for sessions to be delivered in conjunction with a Health Assessment Provider and/or Specialist Advisor.

Attending these awareness sessions offers a great opportunity to build strong working relationships, internally and externally, and ensures that through collaborative working, customers are fully supported and are at the centre of everything we do.